



**Glenda Jackson MP**

House of Commons

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Ms. Sally Hopkins,  
Senior External Relations Manager,  
Group Corporate and Government Affairs,  
Post Office Ltd,  
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148, Old Street,  
London, EC1V 9HQ.

4<sup>th</sup> March 2008

Dear Ms. Hopkins,

Thank you for your email of the 29<sup>th</sup> February, and I am relieved to hear that my objections to the proposed closures have been passed to the Consultation Team.

However, the issue of customer usage of the three branches, Hampstead Heath, England's Lane and Highgate, is one that has been raised with me by my constituents, who use these branches.

They are adamant that the present business they all enjoy, warrants their remaining open. Therefore, for greater clarity and transparency, which I know the Post Office supports, may I please see a breakdown of their usage.

Incidentally, the average time taken by one of my pensioner constituents to access the alternatives being proposed to England's Lane was 1 hour and 10 minutes to Hampstead Village, and 59 minutes to Queen's Crescent.

I look forward to hearing from you.

Yours sincerely,

**GLEND A JACKSON MP**